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**April 9, 1999**

**Jeff Davidson**  
**Breathing Space® Institute**

**Dear Mr. Davidson,**

**I thoroughly enjoyed your presentation at the recent IAAP's Future Perfect Conference in San Antonio. I thought you were very knowledgeable in your field. You were able to keep everyone's attention, even the back of the room. You combined humor with facts. Which in these days, we need all the humor we can get. What I appreciated most was the fact that you not only identified problems, but offered solutions to the problems. You were, by far, my favorite speaker. And from the conversations I heard, I was not alone in my opinion.**

**As far as results go, I am coming around slowly. I am clearing my desk at night. I have gone through my emails and cleared those. The area I am having the most trouble adjusting to is completion. I find it easy to count big completions (ie. project deadlines), but am having problems with the little completions (ie. telephone interruptions) . But as they say, Rome's head office wasn't organized in one day, week or month.**

**Again, thank you for a pleasant experience. I hope to hear you speak again.**

**Sincerely,**

  
**Barbara J. Nedoff**